



# TURKS AND CAICOS ISLANDS TELECOMMUNICATIONS COMMISSION

October 1, 2008

## TCITC Letter Decision 2008 – 3

Mr. Drexwell Seymour,  
CEO, Cable and Wireless (TCI) Ltd.  
PO Box 78, Leeward Highway,  
Providenciales, Turks and Caicos Islands

### **Re: Emergency Services for Grand Turk and South Caicos**

Dear Mr. Seymour,

The Commission is pleased to inform you that your application has been approved. It is understood that the company intends to roll out a WiMax service to the two islands in order to replace existing DSL services that have been destroyed by the hurricane.

The Commission wishes to emphasize that this is not a permanent service, and that the Company will turn the service down when the normal wireline facilities have been established. In recognition of this special situation, the Commission is waiving the normal fees for this service until such time as normal service arrangements can be made and the WiMax system turned down.

The Commission approves your use of Blocks A and F of the band as set out in the Public Notice 2008 – 1 for this application. It is understood that the company will charge clients the same rate as for the wireline services they were subscribing to previously. The same will presumably apply to new customers who sign for the service.

The company shall provide a monthly report on the progress of the deployment of the normal services and confirm when the work is completed and the temporary services shut down.

The Commission commends the company on this initiative, and we are certain that the people and businesses on the affected islands will appreciate the effort.

Yours truly,

Bennett Stubbs,  
Chairman,  
Turks and Caicos Telecommunications Commission

Cc: Hon. J. Hall, Minister