



**Paradise Global Holdings Ltd Application for a Public Mobile
Telecommunications License**

Decision Notice 2024-2

Issued by the

TCI Telecommunications Commission

Issue Date

December 9, 2024

Table of Contents

Introduction.....	3
Mission.....	3
Goal.....	3
Background and Purpose	3
Licensees Comments	3
Frequency Allocation.....	4
Market Sustainability	4
Commission Analysis & Comments.....	4
Frequency allocation.....	4
Market sustainability.....	4
Commission Decision	4

Introduction

The Turks and Caicos Islands Telecommunications Commission (“the Commission”) is an independent regulatory body incorporated under the Telecommunications Ordinance, which sets out the roles and functions of the Commission including the following:

- *to advise the Minister on telecommunications;*
- *to regulate telecommunications ... in accordance with the policy guidelines ... and in accordance with the principle of technological neutrality;*
- *to facilitate, maintain and promote effective and sustainable competition in telecommunications;*
- *to promote the interests of consumers and to encourage licensees to operate efficiently; and*
- *to set standards for the quality of telecommunications services to be delivered to the public.*

Mission

The Commission’s mission is to ensure that all consumers and businesses in TCI have access to quality telecommunications services at reasonable rates in a fully competitive marketplace.

Goal

The Commission’s goal is to continue to work at improving the sector’s performance so that the TCI economy will achieve increased growth and employment opportunities.

Background

Paradise Global Holdings Ltd, a Bermuda based company dba as Paradise Mobile, applied to the Commission for a Public Mobile Telecommunications license on July 31, 2024, to offer a next-generation mobile network in the TCI in two phases, culminating in coverage on all inhabited islands within three years of the license being granted.

The application also contained a request to the Minister responsible for Communications requesting a waiver of the Telecommunications Ordinance section 9(1), Islander Control requirement.

Having completed the necessary due diligence on both Network and Spectrum applications, The Commission published Public Notice 2024-3 on September 24, 2024, within the TCI Gazette, inviting written comments within 21 days of the Gazette’s publication. The two major mobile operators provided comments, extracts of which are published below.

Licensees Comments

The licensees’ comments centered around frequency allocation and market sustainability.

Frequency Allocation

Concerns included the quantity of frequency bands the applicant had requested and whether a thorough and reliable deployment strategy with precise deadlines had also been provided. Another source of concern was the potential for interference with frequencies currently in use. An additional concern was that, if not distributed fairly, the applicant's request for a wide variety of spectrum in bands needed for next-generation telecom services could result in frequency monopolization.

Market Sustainability

Concern was also raised regarding whether a market analysis was conducted to determine and promote healthy competition and the sustainability of three mobile operators in the TCI market.

Commission Analysis & Comments

Frequency allocation

Frequency issued to any applicant will be granted fairly and equitably. Furthermore, the Commission will not allow the hoarding of spectrum. If an applicant does not utilize any portion of licensed frequencies, the Commission reserves the right to reclaim the unused frequencies for future deployment by any licensee where the need arises.

Market sustainability

The Commission has previously examined the possibility of a third mobile operator entering the TCI market, and the findings showed that the market could support three operators. Therefore, the Commission believes there is no need for a second analysis because the TCI mobile market has expanded since that analysis.

Commission Decision

The Commission, after reviewing Paradise Global Holdings Ltd application at its November 27, 2024, board meeting, was satisfied with the application except for Paradise Global Holdings Ltd not meeting the Islander Control requirement as stipulated by section 9(1) of the Telecommunications Ordinance. The Commission, therefore, has denied Paradise Global Holdings Ltd.'s application for a Public Mobile Telecommunications license pending the Islander Control requirement being met or an exemption by the Minister of Telecommunications under section 9(3) of the Telecommunications Ordinance.
